

2004/2005 Open Claims – Update
Mediation, Appraisal, Litigation and Supplements/Others
As of 9/30/2007

Claim Location	Open Claims (as of 6/18/2007)	Closed	Still Pending	Percent Closed
Mediation	290	244	47	84%
Appraisal	1,482	1,247	235	84%
Litigation	789	273	516	35%
Supplements/ Others	769	626	141	81%
Total	3,330	2,390	939	72%